

# “Cursing in Nursing”

## The Rationale Behind the Behavior and Strategies on How We Can Change our Thinking to Improve the Work Environment

Learn to evaluate and improve communication in healthcare settings. Workshop activities will focus on developing an awareness of language, how it affects us, and its effect on patient safety with special emphasis on the physiological effects of profanity. Strategies for changing practice in the workplace will be explored, understanding that better language helps create a more supportive environment for both nurses and patients.

At the conclusion of this activity learners will be able to utilize strategies to enhance well-being, professionalism, safety, and respectful communication in the healthcare setting.

*Disclaimer: Strong language will be used for demonstrative purposes.*

### Lunch and Learn

**Date:** Monday, February 5, 2018  
Lunch/Networking: Noon – 12:45 p.m.  
Guest Speaker: 12:45 – 2 p.m.

**Location:** Rivier University Campus, Memorial Hall

**Cost:** \$20 includes lunch and CNE (1.25)

### Register by January 29

Register online at [rivierbehavioralhealth.eventbrite.com](http://rivierbehavioralhealth.eventbrite.com)

For more information call (603) 897-8587

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Dartmouth-Hitchcock Nursing Continuing Education Council is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. This educational activity provides 1.25 contact hours.



### Guest Speaker

**Amanda Fay, MSN, RN**

*Ms. Fay has held a number of impressive roles at Dartmouth-Hitchcock Medical Center in Lebanon, New Hampshire, including Nurse Manager, Nurse Educator, House Supervisor, Clinical Leader, Project Specialist, and Preceptor Program Coordinator. She led a workforce development initiative at Kearsarge Regional High School, bringing innovative techniques, hands-on learning, and ground-breaking curriculum to high school students interested in learning more about career opportunities in healthcare. Ms. Fay has also served as an Assistant Professor of Nursing at Colby-Sawyer College. In her spare time, Amanda spreads joy and well-being as a Certified Laughing Yoga Leader.*